



1 July, 2007

Service Parts and Support Discontinuance Notification

Dear Valued Customer,

For many years, LKC's equipment has earned a reputation for reliability. Some of you still use systems daily that were purchased from us more than 20 years ago. Because of the relentless march of technology, it has become increasingly difficult for us to maintain service spares for many of these older products. We have done our best to assist you in maintaining your older products by many different means. However, it is no longer possible for us to continue to provide hardware support for our older products.

Effective as of the dates below, we will discontinue support for the EPIC-2000 and UTAS-E 2000 products. **The purpose of this notice is to inform you that we are no longer able to service or supply parts for these models after the dates listed below.** This includes calibration (except for on-site calibration) and ganzfeld re-coating due to the risk of damage to the equipment during shipping and the inability to repair a damaged system. We will continue to make available disposable supplies such as Grass Flash bulbs, background light bulbs, and thermal paper for as long as we can obtain them. We will also continue to assist you with these systems to the best of our ability by telephone or email.

Product	Date of Last Sale	Parts & Service Discontinued
UTAS-E 2000	Q2 1996	October 1, 2007
EPIC-2000	Q3 1997	October 1, 2007

These products join the list of older products that are also no longer serviced or supported by LKC.

Product	Date of Last Sale
FCS-500	1997
VERitas	1995
APT-5	1992
PDP-2000	1991
EPIC-XL	1990
EPIC-2, EPIC-2+	1989
UTAS-E 1000	1989
EPIC-1000	1988
2510	1982

We are formalizing this announcement so that you can plan accordingly. If you choose to replace your equipment, we will work with you to assess your options and define a solution to best balance your clinical and budgetary needs. We recommend that you contact Jim Datovech at 1.800.638.7055 x123. He will assist you in choosing the right solution. If you have any questions regarding this notice, please contact LKC Technologies Customer Support Hotline at 1.800.638.7055 (internationally +1.301.840.1992) or email us at support@lkc.com.

Thank you for your continued support and confidence in LKC Technologies products. We value you as a customer and appreciate the continued opportunity to support you in your visual diagnostic needs.

Sincerely,

Matthew L. Severns, Ph.D.
Chief Operating Officer